

### Automotive Aerosol Field Testing Interview

<b>Date</b>	<b>User</b>	<b>Owner / Manager</b>	<b>Interviewer</b>	<b>Product I.D.</b>
8/13/04	KEN	MOCK HANCOCK	JOHN Z	REDUCER SPRAY

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

<b>Current Product</b>	<b>Current Weekly Usage</b>	<b>No. Mech. Using Product</b>	<b>Test Product Weekly Usage</b>
MOCK BRAKE CLEANER	2-4 CANS	KEN	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

**User Comments**

ALMOST BUT NOT AS GOOD AS MOCK, THEREFORE WOULD BUY MOCK

**Manager Comments**

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
8/26/4	KEN	MIKE HAWKER	JEN Z	RED CYBER SEX

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MOC BRAKE CLEANER	2-4 CANS	KEN	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

ALMOST, BUT NOT AS GOOD AS MOC, THEREFORE GOOD  
BUT NOT

## Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
7/24/04	JCE	John Russell	John E.	Red Carpet Spray

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WAXMAN'S TRUCK CLEANER	1-CAN.	306	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DOESN'T GET Small and BIG OIL

Manager Comments

# Automotive Aerosol Field Testing Interview

CONNELL CHEV.

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/64	Bruce / Brian	John Russell	Tom Z.	RED CHEV. SERV.

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ARROW'S NON-CORROSIVATED BRAKE CLEANER	6-12 CANS	2-MECH.	4-CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE.
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

KNOCKED OFF BRAKE DUST, BUT DID NOT CLEAN GREASE  
- 1-2 CANS OF BRAKE FLOED / ROAD GREASE.

## Manager Comments



### Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/27/66	NORMAN	TRE NEWMAN	JOEY ZAVADIL	RED CHASE 500

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, OK.
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	MAYBE, YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

**User Comments**

WORKED OK FOR GENERAL PURPOSE CLEANING

**Manager Comments**

# Automotive Aerosol Field Testing Interview

NEUMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/04	JRA SENIOR	JRA NEUMAN	JOY Z	RED CUBEN S

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MISC.	2-4 CANS	JRA	4-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD, OR ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	" "
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

## User Comments

WORKED GOOD ON DUST & BRAKE FLUID

## Manager Comments



# Automotive Aerosol Field Testing Interview

NEWMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/04	SCOTT	TRAI NEWMAN	JOHN	RED CYBER SPRAY

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ME-3C	2-4 CANS	SCOTT	2-CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

VAPORS IRRITATED SCOTT AND HE COULDN'T BREATHE TEST

## Manager Comments

# Automotive Aerosol Field Testing Interview

ROSE DRIVING SHELL

Date	User	Owner / Manager	Interviewer	Product ID.
8/24/04	JESUS	NICK	JOHN ZAVADEL	RED CYBER SOLV

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEAN	1-2 CANS	JESUS	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, NOT AS GOOD AS WHITE CAN
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	YES, OK
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

WORKED OK, BUT WHITE CAN OF CYBER SOLV WORKED  
BETTER. NEITHER WORK AS WELL AS CRC BRAKE CLEAN

## Manager Comments



# Automotive Aerosol Field Testing Interview

ROSE DRIVING SHELL

Date	User	Owner / Manager	Interviewer	Product ID.
8/24/04	JESUS	NICK	JOHN ZAVADEL	RED CYBER SOLV

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEAN	1-2 CANS	JESUS	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, NOT AS GOOD AS WHITE CAN
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	YES, OK
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

WORKED OK, BUT WHITE CAN OF CYBER SOLV WORKED  
BETTER. NEITHER WORK AS WELL AS CRC BRAKE CLEAN

## Manager Comments

# **Automotive Aerosol Field Testing Interview**

Date	User	Owner / Manager	Interviewer	Product ID.
1/23/83	WILLIAMSON	WILLIAMSON	JOHN ZAVATTA	WILLIAMSON CLEANER

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WILLIAMSON CLEANER			

Question	User's Response
Did it clean sufficiently	NO Took to long to start working
Did you like the delivery rate	OK (TRANSFORM)
Did you like the delivery pattern	OK (TRANSFORM)
Did it dry sufficiently	OK, NORMALLY DRIES UPON IF NEEDED
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## **User Comments**

DID NOT USE FOR BRAKES, NO BRAKE AIDS

## **Manager Comments**



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/10/07	Howard E. Mann	Howard	Sam Zamore	11/20/07 General Purpose Cleaner

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
3M Brake Part Cleaner Brake Clean	4-5 cans/week	2-100%	2-4 cans

Question	User's Response
Did it clean sufficiently	NO! NOT ON GREASE OR BRAKES
Did you like the delivery rate	NO! FOAMY
Did you like the delivery pattern	NO! IT WAS
Did it dry sufficiently	NO! COULDN'T DRY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	HAD TO RINSE
Did it have too much foam	YES
Cleaning versus current product (Terrible, almost as good, as good, better)	TERrible
Did you use more volume than your current cleaner	YES
Did it take longer to clean	DIDN'T CLEAN
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

- SAME COMMENTS FOR BRAKE CLEANER - E-ACETONE  
- COMPARED CLEANER TO STRONG WATER CLEANED THE SAME  
FOR BRAKE PARTS

## Manager Comments

MORGAN AUTO SERVICE

1994-1995  
1996-1997

Type of Cleaning Performed  
(Circle One Only)

Question	User's Response
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Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	SEEMS OK, NOZZLE STRAY WOULD BE BS
Did you like the delivery pattern	OK
Did it dry sufficiently	OK
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	SAME AS BACON FORTNITE
Did it have an objectionable odor	TERRORED! BOTTOM OF CAN MACK FINGER
Did it leave an unacceptable residue	OK NORMALLY WASH AWAY
Did it have too much foam	YES MESSY
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRORED
Did you use more volume than your current cleaner	YES BECAUSE WASNT CUTTING
Did it take longer to clean	DID NOT CLEAN (YES)
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

### User Comments

**Manager Comments**

CAUTION: NEVER USE A BUSHAWK WHICH CAN BE REWIND  
AT ANY SITUATION OR HAVE PEOPLE WORK WITHIN THE AREA

- FOR BRAKE CLEANING, ~~USE~~ BLOW UP DUST BUT NOT GLEASE OF  
ANY KIND. THEREFORE TANKER PRODUCTS ARE USED



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/2/84	Donna Monaca	Auto	John Zampare	K2004

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
General Purpose Degreaser	10-12 cans	2 + Edwards	used 3 cans

Question	User's Response
Did it clean sufficiently	OK NOT GREAT
Did you like the delivery rate	NOT SURE
Did you like the delivery pattern	FOAMING PROBLEM
Did it dry sufficiently	SLOW
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, WIPED OFF
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

DON NOT DEGREESE WITH STAY GENERAL PURPOSE ON BRAKES

## Manager Comments

1210 1240 1205  
**Automotive Aerosol Field Testing Interview**

Date	User	Owner / Manager	Interviewer	Product I.D.
4/12	CRYSIS Timine	60714, MORTON	John ZAVAGGI	1-2-2011 Aerosol Cleaner

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS PER WEEK	4-6	1-CAN

Question	User's Response
Did it clean sufficiently	NO.
Did you like the delivery rate	NO.
Did you like the delivery pattern	NO.
Did it dry sufficiently	NO.
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO.
Did the product have a smell	YES.
Did it have an objectionable odor	NO.
Did it leave an unacceptable residue	YES.
Did it have too much foam	Yes.
Cleaning versus current product. (Terrible, almost as good, as good, better)	Terrible.
Did you use more volume than your current cleaner	Yes.
Did it take longer to clean	clean. it didn't clean
Did you like the product	NO.
Would you buy the test product	NO.
Would you buy the test product for home or personal use	NO.
Would you buy your current product for home or personal use	Yes.
Would you switch to the test product (if less expensive, if more expensive)	NO.
Could you clean adequately if you had only the test product	NO.

User Comments

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Manager Comments

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PTG 12006 NOS  
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
12/1/83	12-917	BOB MORTON	Tom ZARDEL	KY2000 AEROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
2-2K000000	1-2 CANS / WEEK	4-6	1-CAN

Question	User's Response
Did it clean sufficiently	OK
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	Left Rubber HOSES GREASY/GILY
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERrible
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	MADE

User Comments

Manager Comments

DTG DLW BOS  
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/11	16621	GARY MADSEN	JOHN ZWADL	K42LN AEROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS / WEEK	4-6	1 CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	YES
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	Terrible
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

Is not an adequate product for your use.

Manager Comments



1276 PLUG NOS  
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
2/11	Art 16915	GEORGE MARRA	Fred ZWARTZ	KHLEN AGREEMENT CROWER

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS/WEEK	4-6	1-CAN

Question	User's Response
Did it clean sufficiently	no
Did you like the delivery rate	no
Did you like the delivery pattern	no
Did it dry sufficiently	no
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	don't care
Did the product have a smell	yes
Did it have an objectionable odor	yes
Did it leave an unacceptable residue	yes
Did it have too much foam	yes
Cleaning versus current product. (Terrible, almost as good, as good, better)	terrible
Did you use more volume than your current cleaner	yes
Did it take longer to clean	yes
Did you like the product	no
Would you buy the test product	no
Would you buy the test product for home or personal use	no
Would you buy your current product for home or personal use	yes
Would you switch to the test product (if less expensive, if more expensive)	no
Could you clean adequately if you had only the test product	no

User Comments

IT IS NOT GOOD

Manager Comments

1276 PLUG NOS  
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
2/11	Art 16915	GEORGE MARRA	Fred ZWARTZ	KHLEN AGREENT. CROWEL

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS/WEEK	4-6	1-CAN

Question	User's Response
Did it clean sufficiently	no
Did you like the delivery rate	no
Did you like the delivery pattern	no
Did it dry sufficiently	no
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	don't care
Did the product have a smell	yes
Did it have an objectionable odor	yes
Did it leave an unacceptable residue	yes
Did it have too much foam	yes
Cleaning versus current product. (Terrible, almost as good, as good, better)	terrible
Did you use more volume than your current cleaner	yes
Did it take longer to clean	yes
Did you like the product	no
Would you buy the test product	no
Would you buy the test product for home or personal use	no
Would you buy your current product for home or personal use	yes
Would you switch to the test product (if less expensive, if more expensive)	no
Could you clean adequately if you had only the test product	no

User Comments

IT IS NOT GOOD

Manager Comments



# WHAKE / MASTER'S Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
7/6/84	Don	Rev K	John Zangarelli	54200 BANKS POWER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Pyrocl	6-12 cans	1-2	6-12 cans

Question	User's Response
Did it clean sufficiently	DEGREASING - NO BRAKE DUST - YES
Did you like the delivery rate	OK SUFFICIENT
Did you like the delivery pattern	OK; TAILCO SPRAY WOULD BE NICE
Did it dry sufficiently	SAME AS WATER, WHITE WHEN NEEDED
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

FOR BRAKE CLEANING IT REMOVED DUST OFF FROM BRAKES OK  
BUT SO DOES WATER

## Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
11/1/94	ALL MECH (2)	GERMAN CESA	JOE ZAVADIL	K42014 400-55-020000

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	1-2 CANS	2-3	2-3 CANS

Question	User's Response
Did it clean sufficiently	NO (CLEANS BEST OK)
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	OK
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NOT REALLY (NO)
it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO,

## User Comments

MECHANICS DIDN'T HATE THE PRODUCT BUT WERE NOT IMPRESSED

## Manager Comments



17661  
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
7/1/01	KEN	MICHAEL BENZ	BOB ZANDER	MECHANICAL DEGRASER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
PITCHE WASH	16 CANS/WK	#1224	3 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	RUSTED UNPAINTED SURFACES
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES / DIDN'T LISTEN
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

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Manager Comments

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